Annex E – Product Backlog

**(To be completed by the Team)**

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| **Module Group:** | ITB811-02 |
| **Team Name:** | The Fantastic Four |
| **Team Members:**  **(\*denotes the Team Leader)** | 1. CHEE BO YU (214322H)\*  2. NGEI ZHEN YANG (210891R)  3. TAN HUI XIN (212552X)  4. TRISTAN HOH JIA XU (212808Z) |

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| **S/N** | **Use Case** | **User Story** |
|  |  | **As a** *<type of user>*  **I want to** <*perform some task>*  **so that I can** <*achieve some goal>* |
| E.g. | Forgot Password | **As a** user, **I want to** be able to recover the password to my account, **so that I can** access my account in case I forgot the password. |
| 1 | **Browse Movie** | **As a Member, I want to be able to view the movie by showtime so that I can see what movie is showing now.** |
| 2 | **Checking the history of my purchase** | **As a Member, I want to be able to login into the system to keep track of records so that I can check the history of my purchase.** |
| 3 | **Checking of account details** | **As a Member, I want to be able to view my account details in the system so that I can check if my name and phone number key in is correct or not on the account details page.** |
| 4 | **Receive email promotions** | **As a Member, I want to be able to receive email promotions in my email so that I can be updated with the movie showing or promotion.** |
| 5 | **Log in** | **As a System Administrator, I want to view the system securely with 2 Factor Authentication so that I can access the system securely.** |
| 6 | **Capture the movie details** | **As a System Administrator, I want to capture the movie details such as the description, showtimes and show name, so that I can edit and delete the movie if I have key in wrongly.** |
| 7 | **Edit the system for members** | **As a System Administrator, I want to edit the system based on the user roles, so that I can allow the user to view only the features that can be viewed based on the roles of the user.** |
| 8 | **Passwords of customers to have 2-factor authentication** | **As a System Administrator, I want to make sure the passwords of the customer's account have 2-factor authentication so that I can ensure that customers access their transactions safely.** |
| 9 | **Purchase Ticket** | **As a Counter Staff, I want to help customers with the booking process, so that I can ensure that customers do not have to waste time figuring it out and holding up the queue.** |
| 10 | **Print e-ticket** | **As a Counter Staff, I want to issue an e-ticket to customers via QR code, so that I can ensure that customers do not need to carry the paper ticket with them in case their paper ticket is lost.** |
| 11 | **Make Payment** | **As a Counter Staff, I want to allow customers to pay by various methods such as Paynow, cash or ezlink card so that I can ensure customer’s payment is more convenient.** |
| 12 | **Summarise Daily Sales** | **As a Counter Staff, I want to monitor the cinema and have a sales summary during my shift, so that I can see the total sales at different times.** |
| 13 | **Send Promotion Notification** | **As a cineplex owner, I want to be able to send SMS or email to customers who subscribed to newsletter options so that I can let my customer know about the latest promotions and upcoming movies.** |
| 14 | **Log In** | **As a cineplex owner, I want to have a special user ID and password for every user in the system so that I can access the system securely.** |
| 15 | **Collect Feedback** | **As a cineplex owner, I want to have a rating and feedback system so that I can improve my application based on the rating and feedback given by the user.** |